



Quality Policy

ACIEM offers a wide range of expertise to customers operating in the utilities sector. We offer Building, Civil, Mechanical, Electrical Engineering and Contracting Services including Project Management, Design, Construction, Fabrication, Refurbishment, Maintenance and Commissioning

The Management and all who work for the Company are committed to providing the highest possible level of service in satisfying the requirements of customers.

The Management ensures that:

- Our customers' needs are fully understood
- Appropriate resources are made available to fulfil the customers' needs
- Work is carried out to meet appropriate regulatory requirements, codes of practice and client, national and international standards.
- Sufficient, appropriately trained and experience personnel are allocated to projects
- A process of continual improvement is implemented, monitored and reviewed
- If problems occur these are investigated, reviewed and appropriate corrective and preventive measures are put in place.

To assist in these aims we have implemented a formal Quality Management System that is certified to ISO9001:2015

The Quality Policy, quality objectives and procedures are communicated to all employees. They are reviewed and updated regularly to take account of changing circumstances and client requirements.

This will be the foundation on which we build our continuing improvements in performance.

I take full responsibility for ensuring the Policy is implemented.

A handwritten signature in black ink, appearing to be "M Whitfield", written in a cursive style.

M Whitfield
Managing Director

Date: Jan-18